

MEMBERSHIP BILL OF RIGHTS & RESPONSIBILITIES

Members have the right to work according to the rules of the workplace --the Collective Agreement.

Members have the right to grieve if they believe the rules of the workplace have been broken.

Members have the right to expect that their grievance will be handled and resolved within the time limits of the collective agreement.

Members have the right to be updated, on a minimum of a monthly basis, regardless of progress, on the status of their grievance.

Members have the responsibility to report any violations of the collective agreement to their Job Steward or Councilor.

Stewards and Councilors have the responsibility to investigate and respond to members grievances.

Stewards and Councilors have the right to expect a response to phone calls, e-mails and faxes within one business day from the union office.

Members, Stewards and Councilors have the right to expect out of office messages on email and voice mail if the union office staff member is unavailable.

If a member does not feel their concern has been addressed in the appropriate manner, they have the responsibility to call first their Steward or Councilor, then their Board member and then their Vice-President to address the issue.